

PROVIDER ADVISORY #2025-002
REACTIVE STRATEGY GRAPH REPORT

ACTION REQUIRED

EFFECTIVE DATE: FEBRUARY 7, 2025

The Agency for Persons with Disabilities (APD) has worked with the iConnect vendor to develop an enhancement that allows providers to generate a report in iConnect to summarize data submitted within the Reactive Strategy forms. These reports have been highly requested by stakeholders to alleviate the need to manually tabulate and create the graphs.

Note: Reactive Strategies must only be performed by trained providers in accordance with [Rule 65G-8, Florida Administrative Code](#).

Provider agency owners, their employees, solo providers, and Qualified Organization (QO) owners can utilize the Reactive Strategy Graph Report for oversight and quality control of the use of reactive strategies by their organizations and for reporting purposes.

The Reactive Strategies Graph Report will contain graphic representations of:

1. The number of Reactive Strategies forms
2. The total number of restraints
3. The duration of restraints
4. Average duration of restraints
5. Number of seclusions
6. The duration of seclusions
7. Average duration of seclusions
8. The total number of events requiring follow-up
9. The number of events requiring follow-up with the follow-up completed
10. The percentage of events requiring follow-up with follow-up completed

Please review the new [Reactive Strategy Graph Report Job Aid](#) in the iConnect Provider Library and watch the 6-minute [Reactive Strategy Graph Report Training Video](#) for instructions on how to pull this report.

APD continues to appreciate the commitment from its partners, providers, and stakeholders to serve Floridians with unique abilities. Should you have any navigation or training related questions regarding the new functionality, please don't hesitate to reach out to your designated iConnect trainer.